

## **Erasmus Student Work Placement in Spain**

| EMPLOYER INFORMATION                        |  |  |
|---|--|--|
| Name of organisation                        | HOTELS HOLIDAY PARK  |  |
| Address inc post code                       | C/Giverola 4-6.17320 Tossa de Mar (Spain)  |  |
| Telephone                                   | 00 34 972 342222   |  |
| Fax   | 0034 972 340565  |  |
| E-mail                                      | direccio@hotelesholidaypark.com  |  |
| Website                                     | www.hotelesholidaypark.com   |  |
| Number of employees                         | Max. 30  |  |
| Short description of                        | Small Hotel's chain composed by 2 three star-hotels, one four  |  |
| thecompany                                  | star hotel and appartments   |  |
| CONTACT DETAILS                             |  |  |
| Contact person for this placement           | Arantza Pérez  |  |
| Department and designation, job title       | Assistant Manager (MANAGEMENT DEPARTMENT)  |  |
| Direct telephone number                     | 00 34 972 34 2222  |  |
| E-mail address                              | direccio@hotelesholidaypark.com  |  |
| APPLICATION PROCEDURE                       |  |  |
| Who to apply to (including contact details) | Arantza Pérez from Monday to Friday from 9 -17.00h   |  |
| Deadline for applications                   | 28.02.2014   |  |
| Application process                         | Send CV by mail  |  |
|   |  |  |
| PLACEMENT INFORMATION                       |  |  |
| Department, Function                        | RECEPTION, RESERVATIONS DEPARTMENT, COOK ASSISTANT, WAITER/WAITRESS, ENTERTAINMENT   |  |
| Location                                    | TOSSA DE MAR   |  |
| Start Date                                  | 31.03.14 OR 30.06.2014   |  |
| Duration                                    | 3 months / 6 months  |  |
| Working hours per week                      | 48 hours   |  |
| Description of activities,tasks             | Students will develop their communicative competence to achieve proficiency in Spanish, both through communication with native speakers, as telephone, writing assignments  The practice aims to get the student autonomy in the reception activities, reservations, restaurant or kitchen in a hotel context.  -The student's tasks include all activities of a hotel reception or reservations department like check-in, check-out, customer service, reservations, management either in person, by telephone or by email.  -In the restaurant they will be in direct contact with customers of different nationalities who with they can use their language skills, in addition to the typical work |  |

|   | of a restaurantIn the kitchen they will practice their language skills with the colleagues of work, and they will learn the specific vocabulary relating with the kitchen, aliments, etcIn the Entertainment department they will be in touch with clients of different nationalities, they will organize different acitivities for adults and children |
|---|---|
| Accommodation (please select)                             | We will offer a shared room   |
| Details of financial and "in kind" support to be provided | No financial support offer. We offer breakfast, lunch and dinner.   |
| Other   |   |
| COMPETENCES, SKILLS and EXPERIENCE REQUIREMENTS           |   |
| Languages and level of competence required                | Spanish (medium), English (medium), French (low) and Gernman (low)// Russian (for Reception department )To work in the kitchen the Spanish level can be lower.  |
| Computer skills and level of skills required              | Good knowledge of Microsolf Office (excel, word, power point)   |
| Drivers license   | No necessary  |
| Other   | We are looking for students who are learning Spanish and like<br>Tourism and Spain, our culture and customs. People who like to<br>deal with people.  |